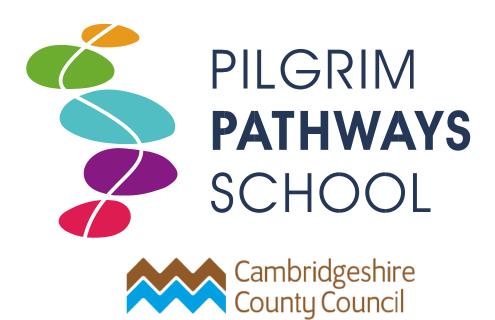
## **COMPLAINTS FORM**



Management Committee voted to adopt this Cambridgeshire County Council Complaints policy on 7 November 2019

Where 'The Governing Body' is mentioned within the policy it refers to the Pilgrim Pathways School Management

Committee.

Where 'the school' is mentioned within the policy it refers to The Pilgrim Pathways School.

Approved by:	Management Committee	Date approved:	1 <sup>st</sup> November 2020
Date reviewed:	September 2023	Next review due by:	September 2026
Policy Lead:	Nadine Gooding-Hebert, Headteacher	Ownership:	Cambridgeshire County Council

School Name:	Complaint Form	
Section A – Your Detai	ls	
Title – Mr/Mrs/Ms/Other		
Surname		
Forename		
Home Tel No		
Mobile Tel No		
Email Address		
Address and Postcode		
How would you prefer us to	contact you?	
Section B		
Please give details of your complaint, including whether you have spoken to anybody at the school about it (please use a continuation sheet if necessary)		
What would constitute a sati	sfactory resolution of your complaint?	

School Name:	Complaint Review Request Form
Section A – Your Detai	
Title – Mr/Mrs/Ms/Other	
Surname	
Forename	
Home Tel No	
Mobile Tel No	
Email Address	
Address and Postcode	
How would you prefer us to	contact you?
Section B	
Please give reasons why you reviewed.	consider the response to your complaint from the Chairof Governors should be
Please use a continuation s	heet if required
What would constitute a sati	sfactory outcome by way of resolution of your complaint?
	you are not satisfied with the handling of your complaint and are seeking redress contact the DFE. See Page 17 of our complaints policy for more details.